

**USE LETTERHEAD**  
**(Sample Use Only For Educational Purpose)**

**SAMPLE FORMAT FOR OUT OF NETWORK DENIAL**

Addendum to AAC Evaluation Report dated \_\_\_\_\_

Patient Name: \_\_\_\_\_ (*client*)

DOB: \_\_\_\_\_

Reference Number: \_\_\_\_\_

This addendum is being submitted in response to the denial by \_\_\_\_\_ for the Dedicated ACCI Choice Communicator (Medicare Model) mini chat with the iAdapter Case, TouchChat HD AAC with WordPower Communication Application, and an extra charger for *client* (DOB: \_\_\_\_\_). While *client* currently has an SGD, the (name of device) made by (name of manufacturer), this device is no longer meeting *client's* communication needs. *Client* is not able to use the device to express basic wants, needs, thoughts, and feelings. *Client* seldom interacts with this system and only does with a high level of prompting provided by communication partners. *Client* does not use the (name of device) spontaneously or independently to functionally communicate at home, at school, or in the community. The communication software that *client* has access to on the (name of device) is no longer appropriate in meeting *client's* communication needs. The organization of this language software does not match *client's* language needs. It does not support morphosyntax (grammar and sentence structure) in the same way that the ACCI Dedicated Choice Communicator with the communication application TouchChat HD with WordPower does. Additionally, a review of records available to this examiner indicates that even last school year when *client* attended a different school, *client* did not use the (name of device) and related language software appropriately to functionally communicate. It appears *client* has never been proficient in using the system. It does not match the features of a device that *client* currently needs. For example, when asked to label actions in photographs using the (name of device), *client* was 10% accurate, However, when given access to the ACCI Choice Communicator during speech therapy sessions, *client* improved to 63% accuracy. *Client* did not direct actions when using the (name of device), but directed actions an average of five times within a 30-minute therapy session in *client's* two most recent sessions. Additionally, in the last several sessions, *client* has demonstrated the ability to begin combining symbols and navigating 2-3 screens, navigating to specific folders and then back to the "home" screen using the ACCI Dedicated Choice Communicator. The communication software available on the ACCI Dedicated Choice Communicator allows *client* to express a variety of communication functions, while communicating spontaneously and independently. This is supported by the syntactic organization of the TouchChat HD with WordPower communication application in a way that the communication software on the (name of device) does not do. In summary, *client* is able to use the ACCI Dedicated Choice Communicator to express a variety of communicative functions, initiates using the device, can navigate several pages, and can locate a variety of words (animals, food) with high accuracy. *Client* does not present with any of these same abilities using the (name of device) as *client* seldom interacts with this system and only does so with maximal support by others, thus limiting *client's* ability to spontaneously and independently communicate.

Copy of this addendum sent to \_\_\_\_\_ physician on (date) \_\_\_\_\_.

Thank you for your consideration in this matter.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date